Who We Are

The Division of Aging & Disability Services is the County's lead agency and administrator of Federal, State, and Local funds earmarked to assist Warren County's older adults. All services and information are directly provided, purchased (through contracts with other agencies) and coordinated by our professional staff. The Division is also the county's lead agency for NJ Easy Access/Single Entry (NJEASE) initiative, and the NJ Aging and Disabled Resource Connection (ADRC) project.

We strive to ensure that information is understandable and services are easily accessible for individuals and caregivers in our County.

The Division of Aging & Disability Services' philosophy upholds the rights of the county's older adults to age with dignity, maximum health, independence well being, and the ability to make their own life choices. We support older adults by providing information, making professional assessments, coordinating and authorizing services, and offering community care options which will support older adults and their wish to remain as independent as possible.
What We Do

We will help you obtain the most appropriate services for you or your loved one. Professional staff will provide and coordinate the most appropriate, highest quality and cost effective services possible. We will provide those services directly, or we will help you secure those services through our "service partner" agencies.

Our Mission “IS” Our Responsibility

The Warren County Division of Aging & Disability Services is responsible for:

- PLANNING
- COORDINATING
- DEVELOPING
- PROVIDING SERVICES, AND

Advocating for residents age 60 and older;

Programs, services, and special projects are tailored to assist older adults in preserving their highest level of self-sufficiency, independence, and dignity;

Supporting and defending the rights of older and disabled adults and empowering them to make choices and decisions about their own lives, their care and their future.
If we don’t know the answer, we’ll find it!

Helping our Residents Remain:
- At-Home
- Independent
- In-Charge

Aging & Disability Services professional staff is available to guide older adults, disabled adults, and caregivers through the existing maze of programs and systems. Aging & Disability Services will directly provide the needed assistance, or authorize the service through one of our many “partner agencies” that work with us. The Division of Aging & Disability Services can help with:

- Outreach
- Information & Assistance
- Care Management
- In-home Clinical & Functional Assessments
- Benefits and entitlement screening
- In-home Mental Health Counseling & assessments
- Weekday & Weekend Home Delivered Meals
- Nutrition Assessments & Education
- Transportation
The Division of Aging & Disability Services can Provide, Purchase, Coordinate, or find the Services or information you need.

**SENIOR COMMUNITY and MUNICIPAL CENTERS**
- Hackettstown Senior Center ..........850-5438
- Independence Twsp Senior Center ........637-6316
- Phillipsburg Senior Center ..........859-2423

**SENIOR CLUB INFORMATION**
- Warren Council of Seniors ..........1-877-222-3737

**SOCIAL ADULT DAY CARE**
- Hackettstown: Day Break ..........852-7300
- Phillipsburg: Third Street Alliance... (610)258-6271
- Medical Adult Day – Comfort Zone ..........859-6797

**WARREN COUNTY TRANSPORTATION**
- Administration ..........475-6080
- Transportation Provider ..........1-866-594-4044

**VETERANS PROGRAMS**
- NJ Dept. of Military and Veterans' Affairs.
  - Washington, NJ ..........689-5840

**VOLUNTEER PROGRAMS**
- RSVP ..........1-888-387-9830
- Visiting Homemaker Service ..........908-689-4140
- Division of Aging & Disability Services ..........1-877-222-3737

- Medicare Counseling

- Senior Nutrition Centers
- Social Adult Day Care Services
- Respite Services and Education for Caregivers
- Adult Protective Services
- Legal Assistance
- Certified Home Health Aides and Homemakers
- Domestic Chore Services
- Residential Repairs
- Emergency Financial Assistance
- Environmental adaptations (ramps, grab bars, etc.)
- Publication of Quarterly Newsletter
- Project Lifesaver (wanderer tracking)

**Volunteer Programs**
- Friendly Visiting
- Telephone Reassurance
- Bill Paying Assistance
- Seasonal Tax Preparation
- Chore Corps
- Medicare Counseling
- Home Delivered Meals
Professional care managers are available to assess the needs of older and/or disabled adults to help arrange services to support their continued desire to remain at home. The assessment includes a benefits screening to connect the individual to all entitlements and follow-up care. Care managers will help families and individuals arrange and authorize services, communicate with providers, and regularly monitor client satisfaction with the services received.
Warren County Housing Program .......... 475-3989  
- Subsidized Housing  
Housing Asst. Elderly and Disabled........973-631-6285  
Phillipsburg Housing  
  Assistance Program.......................454-5500  
Homeless Housing Prevention  
  Hotline.................................475-6301  
  After Hours.........................1-877-661-4357  
  ..........or 908-454-4850  

HOUSING REPAIR  
Phillipsburg Housing Improvement  
  Program ................................454-5500  
NORWESCAP Weatherization & Repairs  
  .....................454-7000, Ext. 160  
Warren County Division of Aging & Disability Services SAFE Housing Program........ 475-6591  
Chore Corps................................475-6591  
Warren County Housing Program........ 475-3989  
  - Home Improvement/Rehab  

HOSPITAL PROGRAMS  
Hackettstown Hospital Health Link........ 850-6872  
Warren Hospital Geriatric Services.........859-6722  
  - Future Focus..........................859-6722  
Personal Emergency Response Button Programs  
Div of Aging & Disability Services.1-877-222-3737  
Chore Corps 222-3737  
Fixit Services 1-877-  

Skilled volunteers perform minor home repairs that older and/or disabled individuals are unable to perform themselves.  

Comprehensive Assessments  
Specialized staff are available to perform a comprehensive assessment of the Clinical, Functional, and Financial Status of older and disabled individuals. Financial screenings are conducted to determine if the individual is eligible for subsidies to underwrite the cost of home based care. Once the assessment is completed, Division of Aging & Disability Services Care Manager overviews the options available to assist the older or disabled adults in remaining supported at home. Services are then packaged, authorized, arranged, and monitored by the Aging & Disability Services care manager.  

Congregate Senior Nutrition, Activity & ADRC Centers (SNAAC)  
Each weekday, five regionally located Senior Nutrition Activity and ADRC Centers (SNAAC) provide senior residents an opportunity to have a well balanced restaurant-quality meal along with scheduled activities and relevant programs and events. Transportation is available through the County Transportation System.  

Emergency Financial Services
Limited financial assistance is available to older individuals who are financially compromised and at-risk of hardship or endangerment.

**Homemaker & In-Home Care**

Care managers authorize and coordinate homemaker services, with contracted provider agencies serving the County. Full or partial payments for these services are available for qualified individuals.

**Warren County Legal Services for Seniors** 475-3052

The Division of Aging & Disability Services funds Warren County Legal Services to provide legal assistance for a multitude of legal issues from benefit entitlements to housing.

**CARE**

Division of Aging & Disability Services for updated home care provider listing...877-222-3737
Comfort Keepers.............................................806-2220
Crossroads Homecare.................................760-6559
ComForCare..................................................689-9074
Compassionate Care Hospice......................1-888-898-8989
Visiting Homemaker Service of Warren County.689-4140
Warren County Public Nursing......................689-6000
Home Instead Senior Care..........................835-1400
Karen Ann Quinlan.......................................213-9595
   -Hospice/Home Care..............................1-800-882-1117
VNA of St. Clare’s..............................800-862-7078
VITAS Hospice.............................................973-994-4738

**HOME DELIVERED MEALS**

Warren County Meals At Home Program serves residents of the following areas:

- Belvidere
- Blairstown
- Hackettstown
- Washington

**PHILLIPSBURG AREA MEALS ON WHEELS**

PHILLIPSBURG AREA ONLY:......908-859-6829

Call: 908-689-4140
800-698-4143
HAAAD Hearing Aide Asst. (800)792-9745
Lifeline Utility Rebate (800)792-9745
Money Management Assist. Prog. (877)222-3737
NJ Shares (888)454-4778
PAAD/Senior Gold (800)792-9745
Railroad Retirement (800)833-4455
RX4NJ Prescription Plan (888)793-6765
Social Security Admin (800)772-1213
Local 1-866-964-5056
Temporary Assistance & Social Svcs. 475-6301
Veterans' Affairs (800)827-1000

FOOD PANTRIES
Catholic Charities .859-5447
NORWESCAP 454-4322

HEALTH SERVICES
Alzheimer's Association (800)883-1180
American Cancer Society (973)331-9300
NJ Respite Care (908)689-4140
Senior Dent (dental) (732)821-9400
Community Prevention Resources of Warren County 835-1800

MEALS
Warren County Meals At Home Program (908) 689-4140

Daily meals are delivered to homebound residents of Warren County by volunteers who are dispatched through Visiting Homemaker Service (VHS) of Warren County. VHS works through the Division of Aging & Disability Services’ congregate meal sites which package meals for delivery to the homebound residing in the following areas of the county:
- Belvidere
- Blairstown
- Hackettstown
- Washington

Residents of Phillipsburg and surrounding areas who need home delivered meals receive them from the Phillipsburg Meals on Wheels Program.

Phillipsburg Area Meals on Wheels Program (908) 859-6829
**Medicare Counseling 1-877-222-3737**

Division of Aging & Disability Services care managers and a select few of extensively trained volunteers are “Certified Medicare Counselors” who can provide help with a variety of issues related to Medicare, Medicare supplements, Medicare Rx, and other forms of health insurance.

**COUNSELING**

<table>
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<tr>
<th>Service</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Family Guidance Center</td>
<td>689-1000</td>
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<tr>
<td>24 Hr. Crisis Line</td>
<td>454-5141</td>
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<tr>
<td>Catholic Charities</td>
<td>454-2074</td>
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<tr>
<td>Counseling Prog. Centenary College</td>
<td>852-9365</td>
</tr>
<tr>
<td>Div of Aging &amp; Disability Svcs</td>
<td>877-222-3737</td>
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**DISABILITY SERVICES**

<table>
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<tr>
<th>Service</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>DAWN Center for Independent Living</td>
<td>877-589-2253</td>
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<tr>
<td>NJ Div. of Disability Services</td>
<td>888-285-3036</td>
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**EMPLOYMENT**

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<th>Service</th>
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<tr>
<td>Workforce 55 Employment Program</td>
<td>973-209-8501</td>
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<tr>
<td>Path Stones</td>
<td>973-383-2775</td>
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<tr>
<td>NJ Employment Service</td>
<td>672-3312</td>
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<tr>
<td>Displaced Homemaker Prog. Transitions</td>
<td>859-0400</td>
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<tr>
<td>Career Counseling - Centenary College</td>
<td>852-9365</td>
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**FINANCIAL ASSISTANCE**

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<th>Service</th>
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<tr>
<td>Centenary College Finance Clinic</td>
<td>852-9365</td>
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<tr>
<td>Consumer Credit Counseling</td>
<td>(800)388-2227</td>
</tr>
<tr>
<td>First Call for Help</td>
<td>(877)661-4357</td>
</tr>
<tr>
<td>Fuel Assistance</td>
<td>(888)454-4778</td>
</tr>
<tr>
<td>GS Pops Prescription Program</td>
<td>(800)633-0037</td>
</tr>
<tr>
<td>PAAD/HAAAD/Lifeline Utility</td>
<td>(800)792-9745</td>
</tr>
<tr>
<td>Money Management Assist Prog.</td>
<td>(877)222-3737</td>
</tr>
<tr>
<td>Warren Council of Srs. Rx Discount Plan</td>
<td>1-800-808-1213</td>
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Modular Ramp Program  1-877-222-3737

The Division of Aging & Disability Services has established a program to construct accessibility ramps at the homes of individuals who would not have access to doctors or therapeutic appointments. Ramps are constructed to meet the requirements of the client. The ramp is "loaned" to the client, and when no longer needed, it is removed and can be reconstructed at another residence.

Money Management Assistance Program
(Money MAP)

Volunteers are trained to assist individuals who have trouble managing their own finances. Participants in the program can receive assistance in developing a budget, writing checks (for their own signature), organizing their bills, and balancing their checkbook. Aging & Disability Services care managers and fiscal staff monitor the activity of everyone involved in the program to ensure client satisfaction.
Professional Safe Housing Repairs: 1-877-222-3737

Through a contract with NORWESCAP, Inc., home repairs are made to address disrepair in a residence that may create an unsafe environment for the older adult. Grab-bars, handrails, and outdoor lighting are examples of repair that can be done. These services are authorized by Aging & Disability Services staff.

Respite Services & Caregiver Support: 1-877-222-3737

Care managers make arrangements for respite services for family members of an eligible individual. Some respite services are monitored by the Division of Aging & Disability Services staff; however, other county respite services are administered by Visiting Homemaker Services, Inc.: 908-689-4140.

Tax Counseling and Preparation:

From January to April each year, trained volunteers provide tax counseling and tax preparation in regional sites throughout the County. During off-season, tax questions and issues can be resolved by contacting the NORWESCAP – RSVP Program – 1-888-387-9830.

Transportation: 866-594-4044

Transportation is provided by a contractor hired to provide all transportation services to the "aging and disabled" residents of the county. Transportation is available to Senior Nutrition Centers, medical appointments, monthly mall shopping.

Volunteer Programs 908-689-4140

Through close coordination with the Warren County Visiting Homemaker Service and the Division of Aging & Disability Services care managers, isolated individuals are matched with a volunteer who calls or visits on a regular basis. All activities of the volunteer are supervised. Volunteer transportation and shopping is available.

Volunteer Opportunities: 1-888-387-9830

A "Volunteer Recruitment Specialist" along with NORWESCAP'S, Retired and Senior Volunteer Program (RSVP) recruits and matches individuals of all ages to volunteer for opportunities to benefit senior citizens and senior serving agencies in Warren County.